1. The user signs up for an account, this involves giving their details (e.g. address); card details are not required at this point if the user doesn’t wish to.

2. The customer makes a request for a specific need (has the option to allow the worker to make an inspection, and to give them and estimate).

3. The system then uses the location of the user to provide a list of registered worker (that have displayed availability at that time) for that type of request.

4. The user then picks the worker based on their profile features (which includes hourly rates).

5. Then the worker views the request (which includes a rough location/area of the work) and makes a response.

6. Assuming they accepted the request, they will be able to see the precise location.

7. They then have the ability to directly message the user for any queries

8. The worker then makes their way to the location; the user can view this using an integrated google maps function.

8. They complete their job

9. The worker would have the option to add any extra expenses that were necessary and the user would have to agree to this before they continue

9. A 5 star review system that involves filters such as most recent/most helpful.